

REPORT TO: Executive Board

DATE: 11 September 2025

REPORTING OFFICER: Executive Director, Adults

PORTFOLIO: Adult Social Care

SUBJECT: Halton Borough Council Adult Social Care - Care Quality Commission (CQC) Assessment Outcome

WARD(S): Borough-wide

1.0 PURPOSE OF THE REPORT

- 1.1 To provide the Board with details of the outcome of Halton Borough Council's Adult Social Care CQC Assessment.

2.0 RECOMMENDATION: That the Board:-

- i) **note the contents of the report and associated appendices and presentation.**

3.0 SUPPORTING INFORMATION

- 3.1 Halton's CQC Assessment process officially began back in October 2024 when CQC informed us of the initiation of the assurance process, which involved the submission of our Self-Assessment and Information Return. This assessment process culminated in an onsite CQC visit, which took place 17th – 19th March 2025.
- 3.2 This onsite visit consisted of individual interviews with a number of officers and Members, along with group discussions with representatives from Adult Social Care Teams, staff and manager drop-in sessions and a number of individuals with lived experience. Outside of the onsite visit, CQC also had discussions with our partners and undertook a review of a number of case files and spoke to individuals in receipt of services.
- 3.3 The final report was published on 4th July 2025 (**Appendix 1**) and Halton's Adult Social Care Services have been rated overall as **Good**. This rating has been informed by judgements made from across a number of themes and quality statements, such as working with people and providing support.
- 3.4 As with any assessment, there will be areas where we need to make improvements and these will be addressed, if they haven't already been and details can be found in the Improvement Plan that has been developed (**Appendix 2**), however having been rated as 'Good' is an achievement we should all be very proud of and is testament to the hard work and dedication of our staff and partners in delivering the best outcomes for the people of Halton.

4.0 POLICY IMPLICATIONS

- 4.1 There are no policy implications arising directly from the CQC Assessment. Any policy implications arising from issues included within the Assessment and associated Improvement Plan will have been/will be identified and addressed via the relevant reporting process.

5.0 OTHER/FINANCIAL IMPLICATIONS

- 5.1 As with the policy implications, there are no other implications arising directly from the assessment. Any finance implications arising from issues included within the Assessment and associated Improvement Plan will have been/will be identified and addressed via the relevant reporting process.

6.0 IMPLICATIONS FOR THE COUNCIL'S PRIORITIES

6.1 Improving Health, Promoting Wellbeing and Supporting Greater Independence

The CQC Assessment and associated Improvement Plan is directly linked to this priority.

6.2 Building a Strong, Sustainable Local Economy

Not Applicable.

6.3 Supporting Children, Young People and Families

Not Applicable.

6.4 Tackling Inequality and Helping Those Who Are Most In Need

Not Applicable.

6.5 Working Towards a Greener Future

Not Applicable.

6.6 Valuing and Appreciating Halton and Our Community

Not Applicable.

7.0 RISK ANALYSIS

- 7.1 None associated with this report.

8.0 EQUALITY AND DIVERSITY ISSUES

- 8.1 None associated with this report.

9.0 CLIMATE CHANGE IMPLICATIONS

- 9.1 There are no environmental or climate implications as a result of this report.

10.0 LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972

- 10.1 None under the meaning of the Act.